



www.futurefisheries.co.uk

(Trading under Keyfox Farm Partnership VAT No 192 8677 12)

Terms and Conditions

1. All orders must be received in writing and/or email and will be confirmed in writing and/or email by Future Fisheries.
 2. To secure your fish we will require an upfront 15% deposit based on the estimated fish value of your order, once we receive this deposit we will email a deposit receipt which doubles as an order confirmation. The 15% deposit will include VAT at the current standard rate and the deposit is non-refundable unless you cancel the order in writing and/or email within 30 days of paying the deposit.
 3. No guarantee can be made to supply the whole order for the size of fish as requested, however orders are accepted on the terms that given our normal growing conditions and, of course no disasters, then the fish you have ordered will be available. Any shortfalls in numbers or size will be notified to you before delivery so you can decide whether you still want the fish.
 3. Fish will only be supplied on the basis that your fishery is CEFAS registered and after we receive by email a full copy of your Environment Agency issued site Stocking Permit.
 4. The date of delivery will be notified approximately one week in advance but please be aware that sometimes adverse weather conditions may delay our harvest times.
 5. All fish will be weighed on delivery and you will be charged the agreed price per lb to the nearest quarter of a pound.
 6. Future Fisheries guarantees the health and condition of the fish to your fishery. On arrival you will be asked if you are happy with the fish, if yes then they will then be weighed or counted into your fishery and you will be asked to sign for them.
 7. Once the fish leave the delivery vehicle, are in your waters or loaded into your vehicle and accepted by you then they become your responsibility and no claims may be made against us under any circumstance.
 8. The whole order including delivery and administration charges are subject to VAT at the standard current rate.
 9. Payment must be made in full on the day of delivery or collection. All cheques made payable to "Keyfox Farm Partnership". The deposit amount (exc. VAT) will be deducted from your final invoice on the day of delivery. Payment via bank transfer, in advance, is preferred or on the day of delivery by internet banking. Please contact us for further details.
- N.B. During the harvest and delivery occasionally carp may lose some scales, suffer minor skin grazes and fin damage but these are superficial and will heal quickly. Future Fisheries will endeavour to deliver the fish to you in the best possible condition.

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